

The management of  
environmental  
resources:  
decision making

# What is a system?

- A system is composed of interrelated components, connected together in order to facilitate information, matter and energy flows
- A dynamical system is a process where the variables' values change over time

# What is an environmental system?

- It is a system concerning an environmental domain (air, water, soil, land, agriculture, forests, etc.)
- It can be described by various components where different processes take place (biological, chemical, physical, etc.)

# An example

- A forest stand can be considered as a system or a whole where its functions is depended on interactions of its parts, the soil, roots, stems, crowns, understory etc.
- In isolation, the parts can never be identified as a forest stand because the function of the stand is not embedded into individual parts but into the interaction among all of its parts.

# Complex systems?

- Structural properties:
  - local interactions
  - non linear
  - feedbacks
  - open (difficult to find boundaries)
- Behavioural properties
  - emergent
  - self organises
  - adaptive

# Environmental systems are complex systems

- huge quantities of data to manipulate
- low quality of data (uncertainty, measurement errors, missing data)
- different spatial and temporal scales (from seconds to years, from local to global)
- dynamic and stochastic behaviour
- at the crossroad among many disciplines/  
domains

# Environmental systems and policy resistance

- Policy resistance: the law of unintended consequences
  - US pay farmers to take soil out of cultivation to combat erosion is a waste of money (Business Week 3/18/96)
  - Road building programs to reduce congestion have increased traffic
  - ...

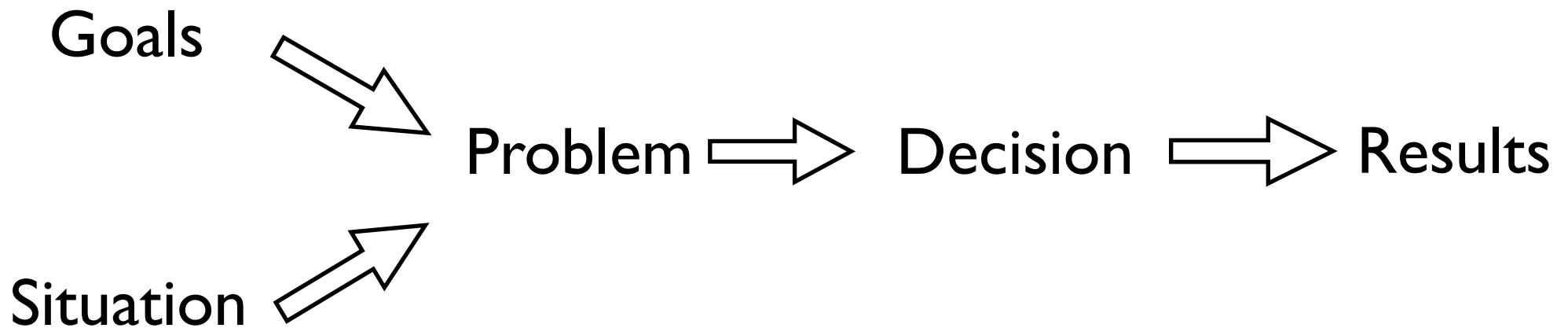
# Policy resistance

- US policy on fire suppression has increased size and severity of forest fires
- Flood control efforts based on structural interventions often lead to more severe floods
- Pesticides and herbicides have stimulated the evolution of resistant pests and weeds, killed natural predators and accumulated up the food chain

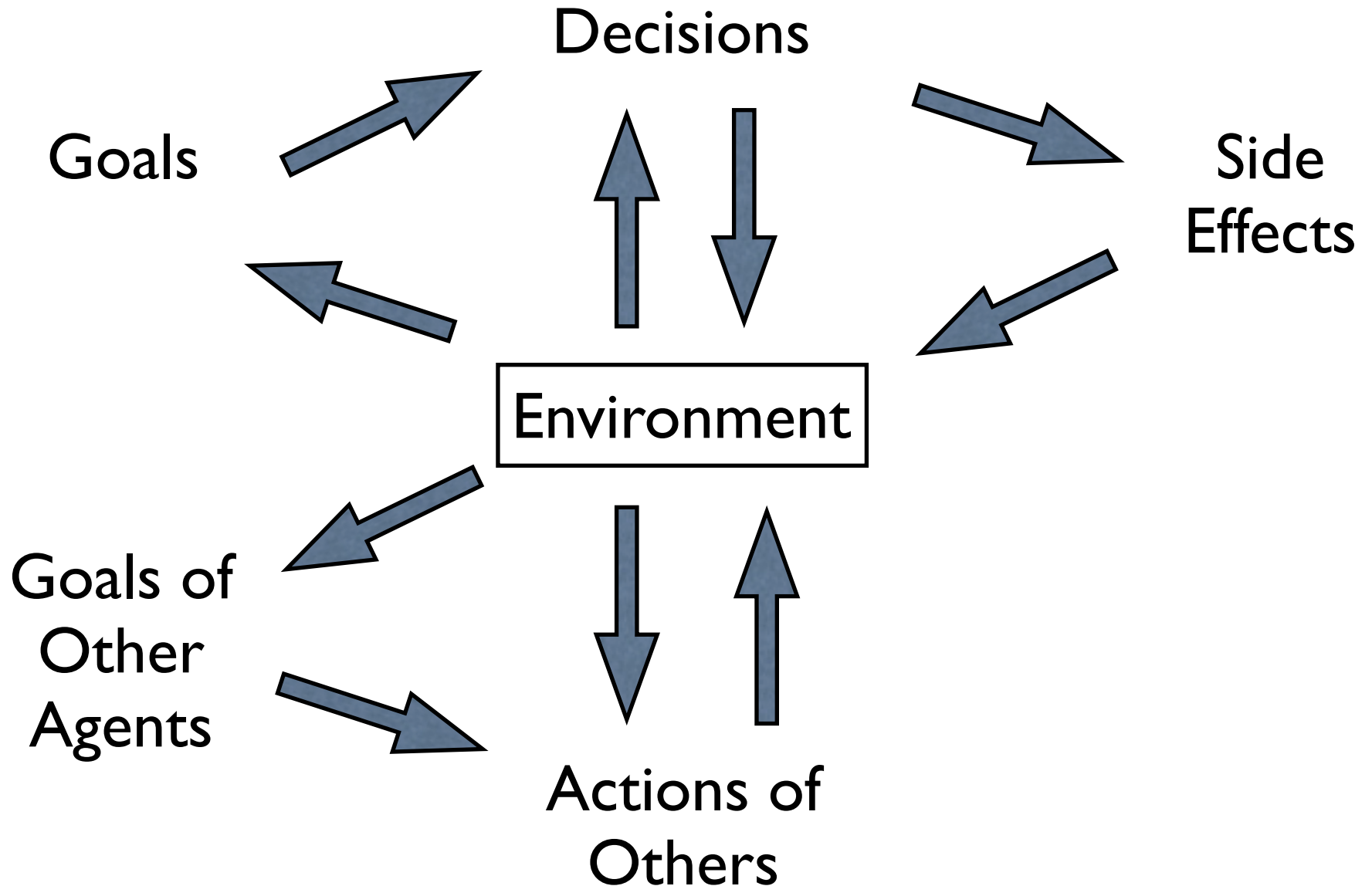
# The role of the Environmental Manager

- The Environmental Manager must design policies to manage the environmental system
  - preserving the natural resources
  - protecting the environment and ecosystems
  - fostering human development
- The EM must be 'smart enough' to avoid policy resistance!

# The wrong view



# A more realistic view...



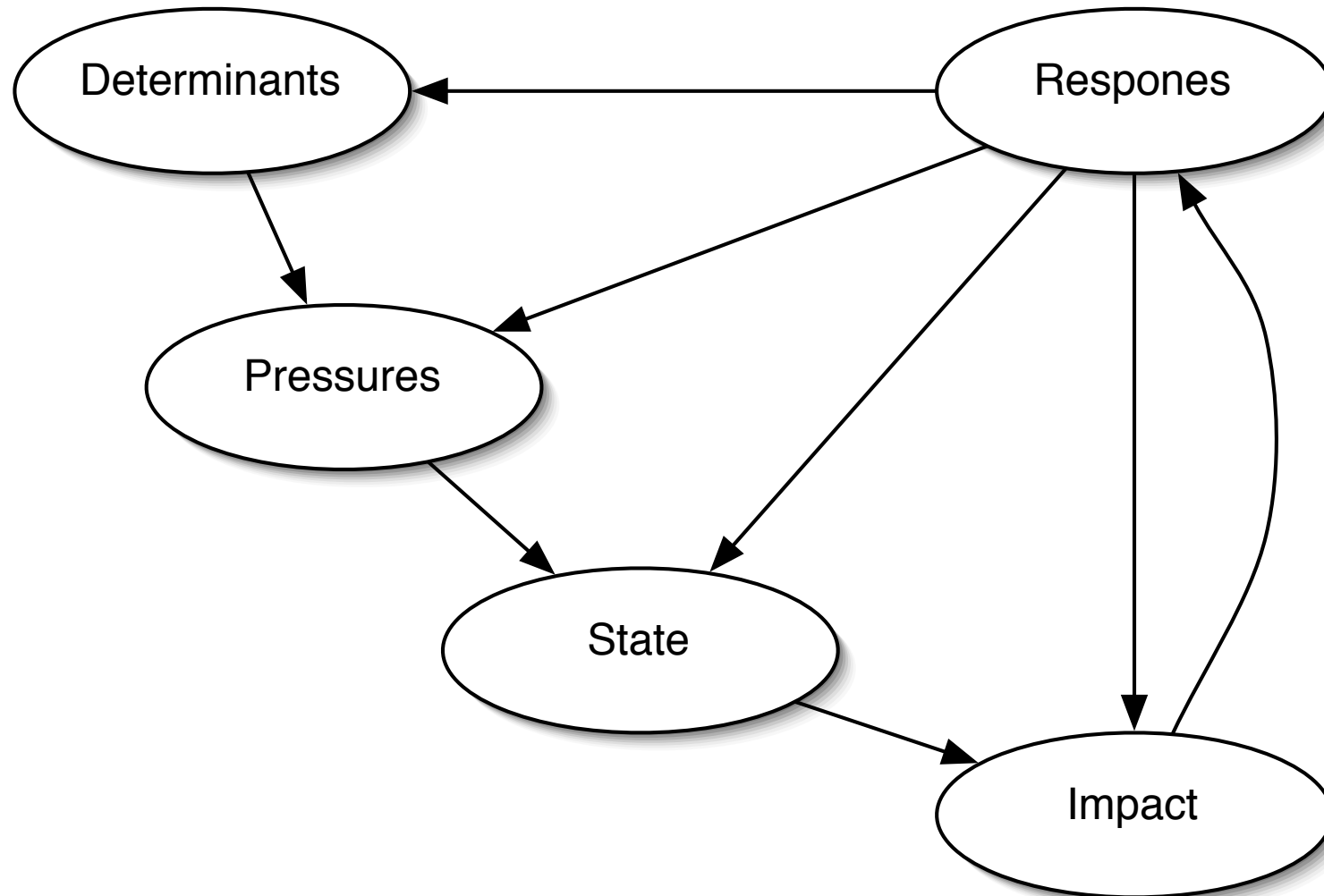
# DPSIR

Determinants-Pressures-States-Impacts-Responses

# The DPSIR schema

- Proposed by the European Environmental Agency (1994 and 1996)
- It can be used to describe the evolution of a natural system under human influence

# The DPSIR schema



# An example (i)

- A lake, surrounded by fields and forest, a fishermen village, small tourism
- Land use practices are determinants
- They produce a flow of nutrients in the lake (a pressure)
- The trophic level in the lake increases, algal blooms (the state changes)
- The impact is a loss on tourism and fishing activities

# An example (ii)

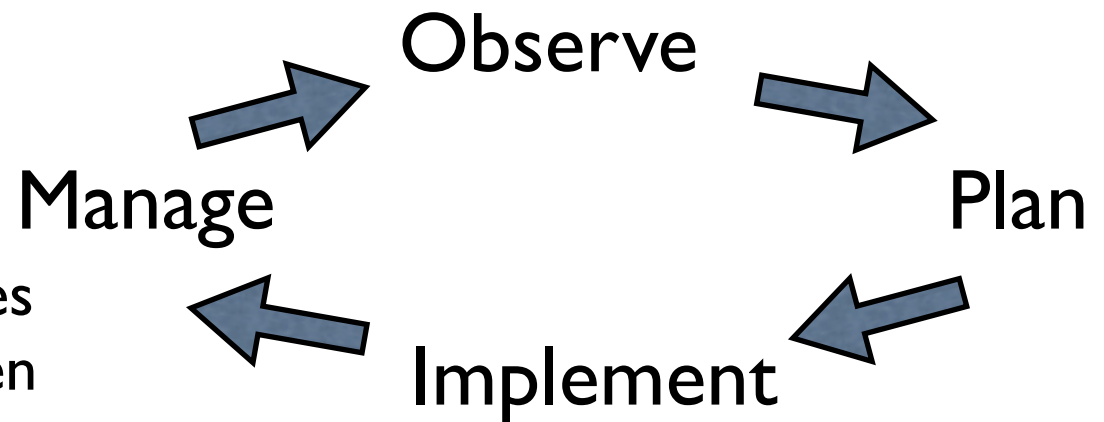
- The environmental agency can decide on alternative responses:
  - Regulation on use of nitrogen based fertilizers (action on pressures)
  - Harvesting algae and/or oxygen insufflation (action on state)
  - Monetary compensation for losses (action on impacts)

# Making Decisions

The elements and the process of decision making

# Interventions, Actions, Decisions

- Observation of the system leads to interventions which are organised in a plan of actions. The plan is implemented and defines the decisions to be taken to manage the system



- It is a feedback loop!

# The decision makers

Policy Makers

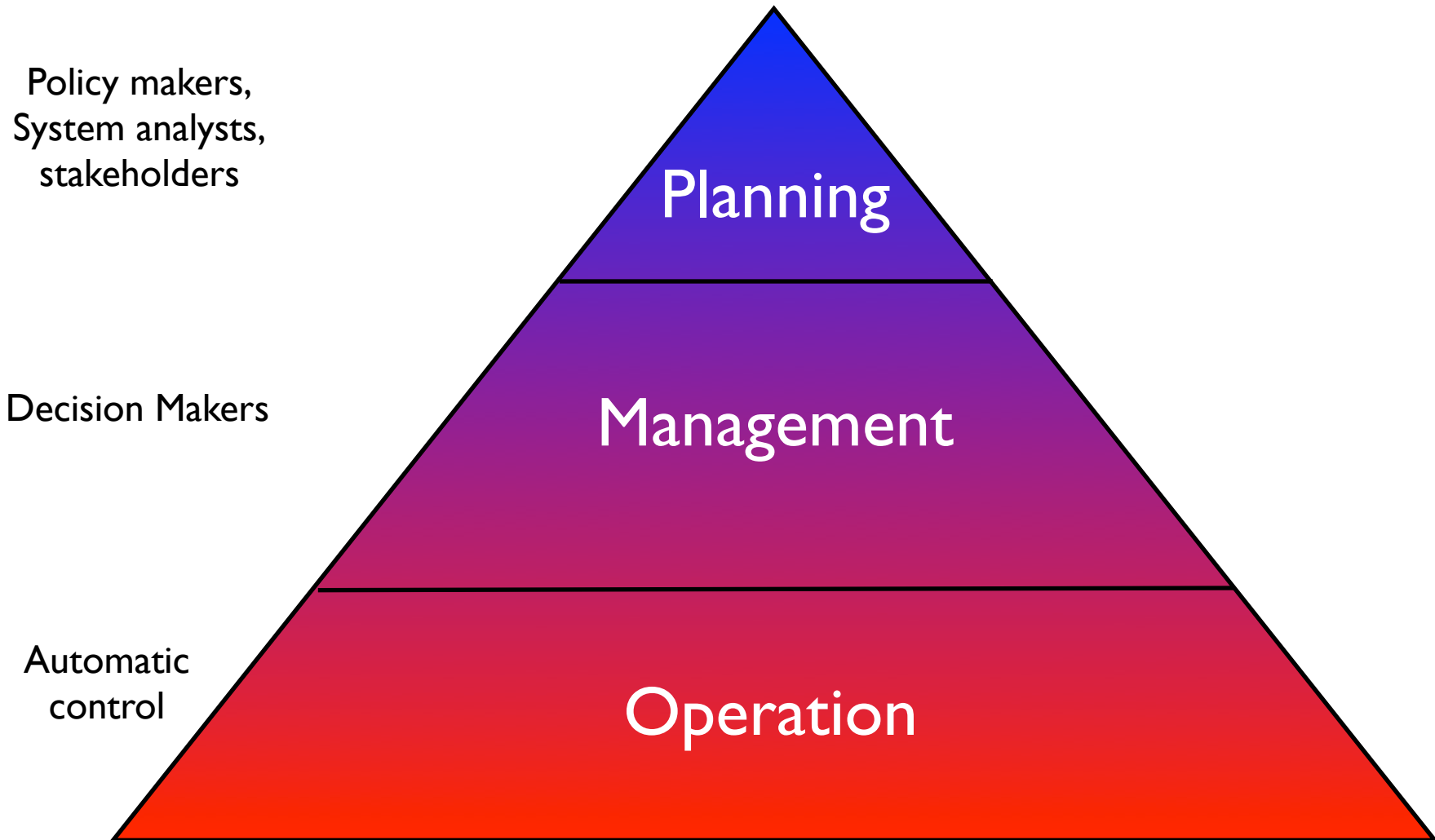
System  
Analysts

Stakeholders

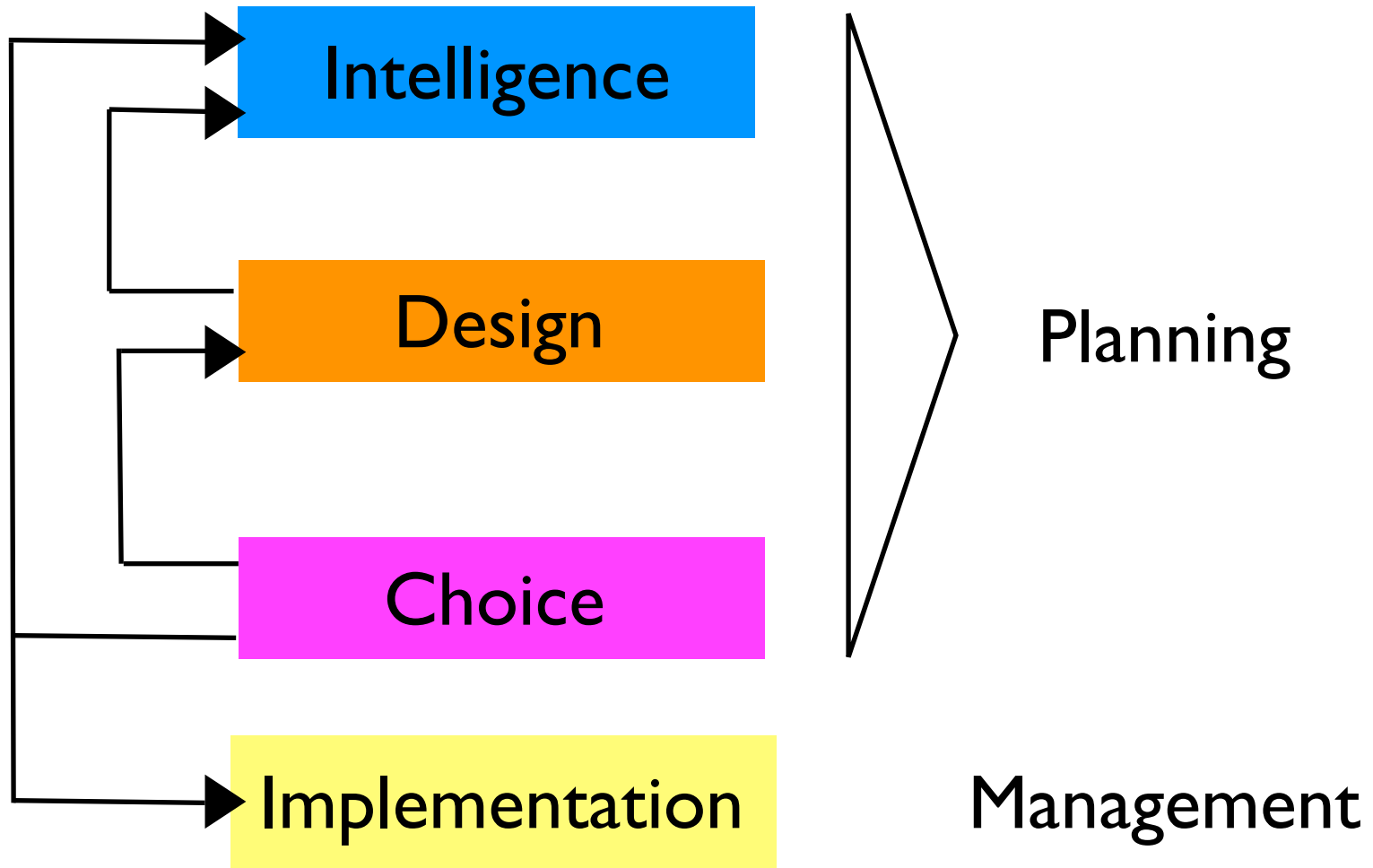
# The roles of decision makers

- The technical authority which orders a project (e.g. a water authority)
- The political authority which approves/rejects a project (e.g. a local government)
- The system analyst who develops the project
- The stakeholders (local interest groups)

# The levels of decision making



# Decision making: an iterative process



*Simon (1960)*

# Planning

- Planning means to define objectives and to design a policy which, applied to the system, can be judged a valid solution to achieve the objectives.
- intelligence: objectives, criteria and indicators
- design: alternative policies
- choice: alternative evaluation and selection

# Programmes and projects

- A project is the choice of the alternative to reach the set objectives
- A programme is a set of projects to be executed over time
- A project defines the intervention alternatives to reach given objectives
- A policy can be defined at planning, management and operational levels

# Intelligence

- The “intelligence” phase of the decision making process involves
  - the definition of the objectives and the range of possible actions/interventions
  - the selection of criteria and indicators to measure the compliance to the set objectives

**Design**

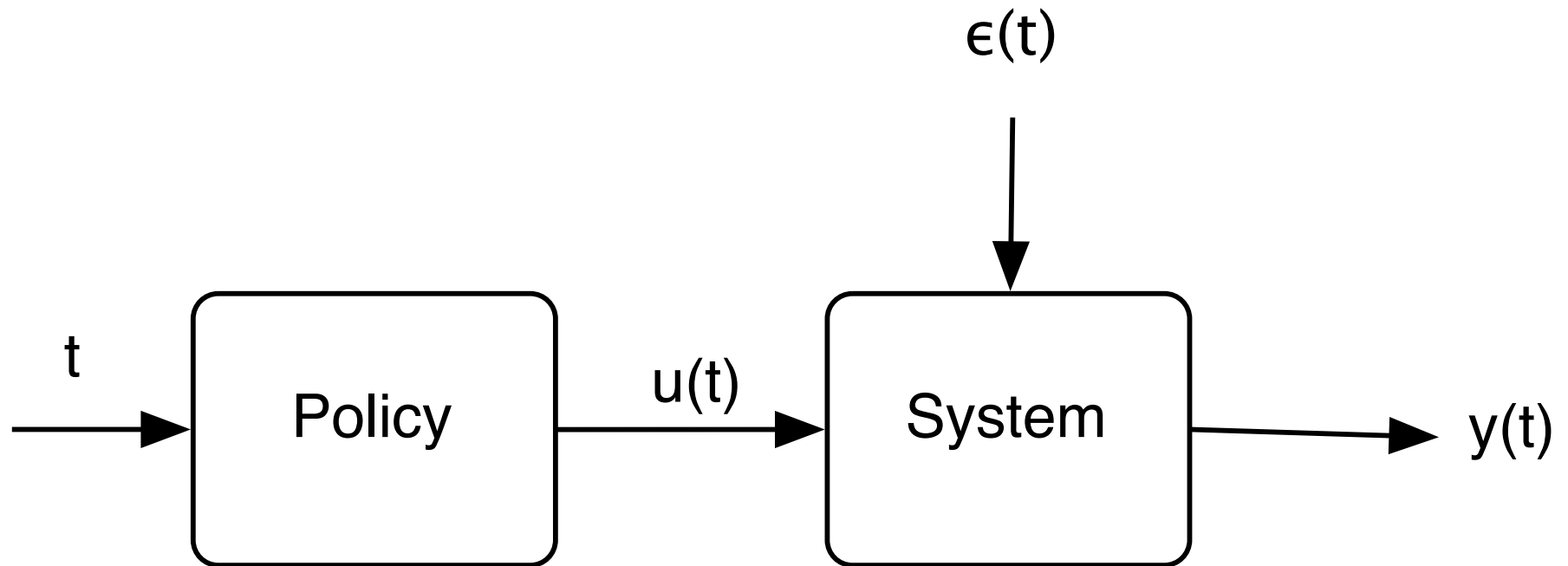
# Design of alternatives

- It is the exploration of the various sets of actions to be conducted to achieve the project objectives
- The result of the design of alternatives are plans and policies

# Open-loop policies

- The policy does not take into account the system state
- Such policies are often coded in laws and regulations
- They are often affected by policy resistance!

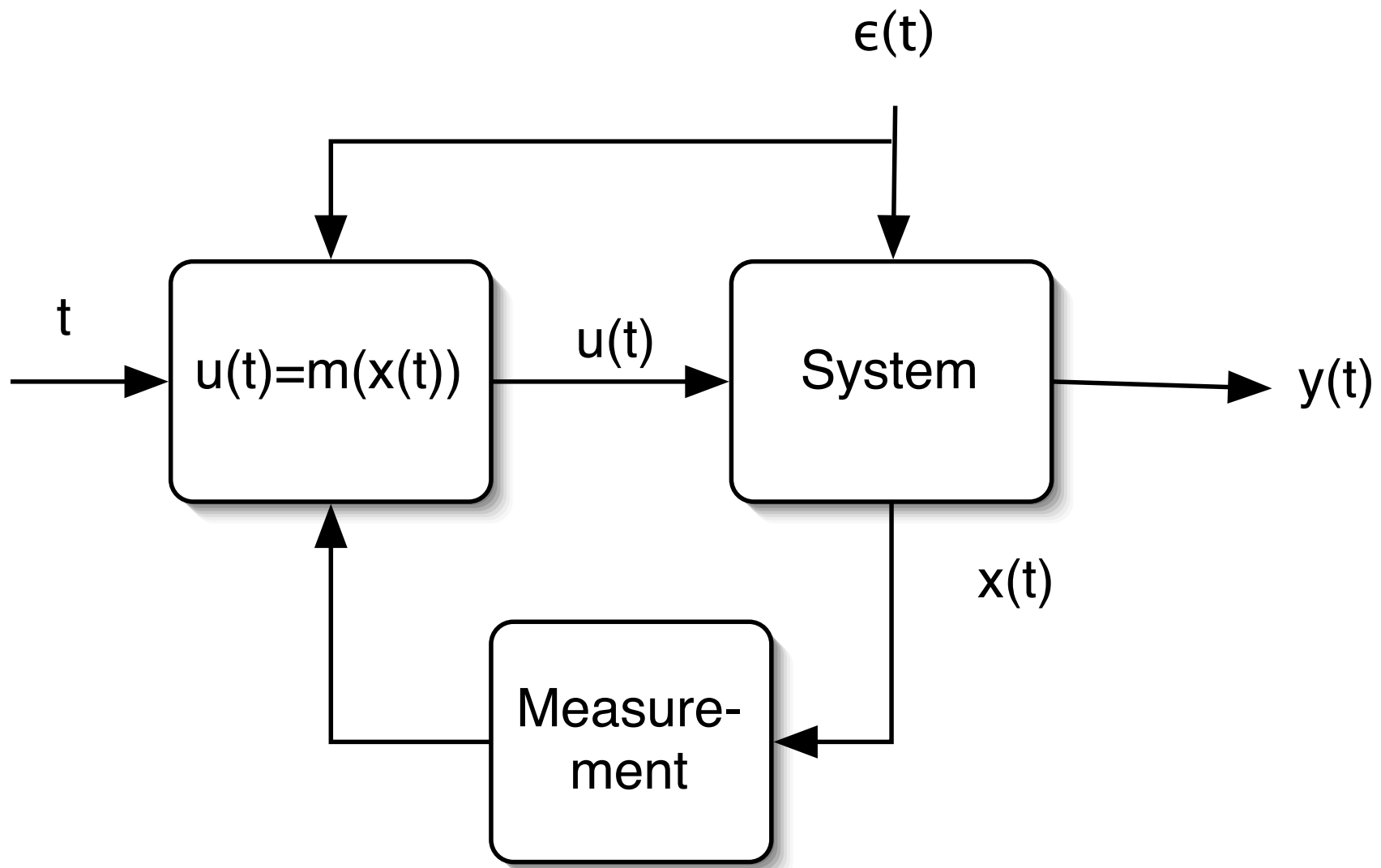
# Open-loop policy



# Closed-loop policies

- The decision is made on the basis of the available information at that moment
- The policy defines a *control law*
- Policy resistance is still possible but at least we know it's our fault!

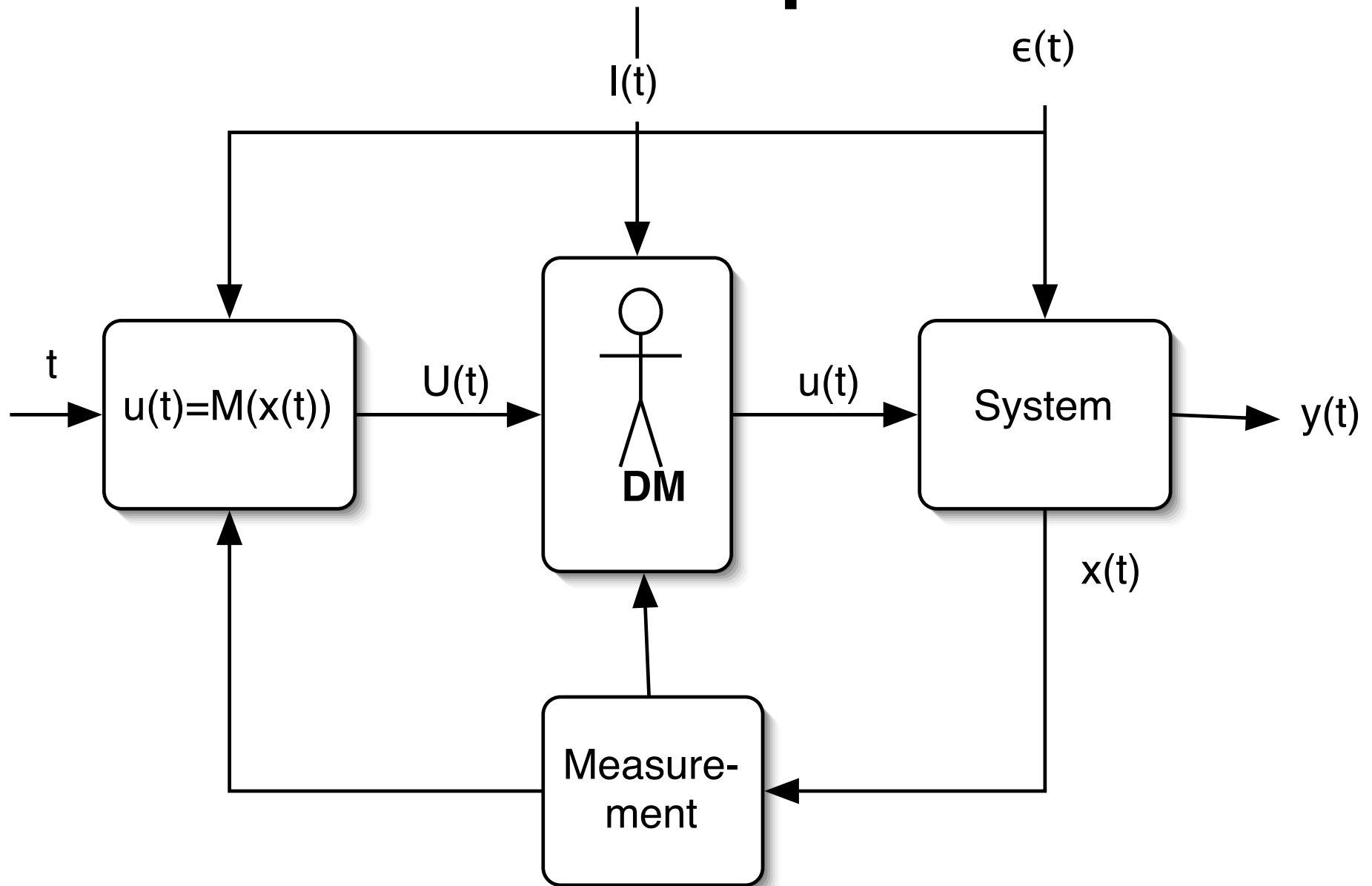
# Closed-loop policy



# Set-valued policies

- Closed-loop policies are designed using Control Engineering and Operations Research techniques
- Originally devised for the management and control of electro-mechanical systems
- Here, the impact of uncertainty and the role of the human decision maker are different
- We do not need ONE answer. We need a SET of possible answers

# Set-valued policies



**Choice**

# Choice of the alternatives

- The alternatives must be examined and ranked to select the best one
  - complete rationality
  - partial rationality

# Complete rationality

- One objective
- One decision maker
- The problem is to find the best policy, given the objectives
- Choice is straightforward!

# Partial rationality

- Multiple objectives
- Multiple decision makers
- Under-representation of stakeholders
- The top-down approach does not put in the right perspective the role of stakeholders

# Partial rationality

- Impossible to define all indicators using the same measurement unit
  - the limits of CBA
- Different criteria (and indicators) express the interests of different stakeholders
- Indicators are conflicting

# Multiple objectives

- Identification of efficient alternatives
- Impact estimation
- Alternative evaluation
  - MAVT - Keeney e Raiffa, 1976
  - AHP - Saaty, 1980
  - ELECTRE - Roy, 1993
- Mitigation and compensation

# Multiple decision makers

- Alternative comparison
- Negotiation
- Political choice
- Mitigation and compensation

# Management

- The manager must implement the policy on the real system
- The world is more complex than our models
- The management must adapt to the situation at hand, being able to foresee the potential evolution

# Multi-Attribute Value Theory

- Structuring preferences and Value Functions
- Other options are
  - analytic hierarchical process (AHP)
  - ELECTRE methods

# The phases

- Scenario definition and project alternatives
- Choice of criteria and indicators
- From indicators to objectives
- Dominance
- Weight assignment
- Alternative ranking
- Sensitivity analysis

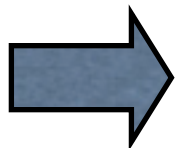
# Scenario definition

# A scoping example

- Egyptian water plan
- Strategic objective of the government: improve the quality of life
- Specific objective of the plan: improve the quality of life by improving water availability
- Objectives can be expressed as visions:
  - Continuous water supply, instead of 1 day in 3 from 17 to 20

# An example: the Egyptian Water Plan

- Limited groundwater availability
- Most water comes from the Nile (Aswan Dam and lake Nasser)
- Expected water availability will decrease (climate change and increase in consumption)
- Water quality is decreasing



Water a limiting factor for Egypt growth

# Objective: water availability

- Increment the water availability
  - Water desalinisation
  - Intercept flash floods
  - Reuse wastewater and STPs for water reuse
  - New pumping plants
  - Increase the water distribution efficiency
  - Change irrigation technology: from surface water to drip technology

# Objective: environmental protection

- STP for civil, industrial and agricultural wastewater
- Combat soil salinity by improving water drainage
- New laws to protect water quality

# Interventions: regulation policies

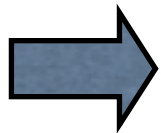
- Redefine the regulation policy for Lake Nasser
- Redefine the groundwater management policies
- Redefine the water distribution policy among districts

# Interventions: affect behaviour

- Constrain and manage the agricultural expansion, the cultivation types
- Bounds on urban expansion
- Tax chemicals for agriculture
- Tariffs on water consumption
- Subsidise land reclamation from the desert

# An example: managing hydrological risk

- In many regions geomorphology defines areas of high hydrological risk
- Climate and weather conditions can create risky situations
- Land use also affects risk



How to reduce the risk?

# Structural interventions

- Weirs, barrages, check dams, conduits, riverbanks, flow redirection
- All these interventions affect the natural flow of the water courses
  - Discharge times have been reduced
  - Flow rate has increased
  - Downstream flood peaks have increased

# New interventions

- Reduction of potential risk
  - Move out of flood areas
- Increase of water storage
  - Reforest
  - Impoundment basins
  - Increase permeability soil in urban areas
  - Expand buffer areas

# New interventions

- Rebalance the geomorphological equilibrium
  - Slope stabilisation
  - Fire control
  - Forest clearing
  - Manage land uses
- Live with risk
  - Emergency management

# Classification of actions

Structural

Non-  
structural

Planning

Management

# Structural vs non-structural actions

- Structural
  - Physical interventions on the system such as new infrastructures
- Non structural
  - Modifications on the functions on the system (e.g. policies and regulations)

# Planning vs management actions

- A planning action is taken “once” and then it is applied to the system
- A management action is taken every now and then, on the basis of fresh information on the system state

# Examples

<i>ACTIONS</i>	Planning	Management
Structural	Hydropower plant station parameters	Periodical management of riverbanks
Non-structural	Environmental flows	Reservoir Release decision

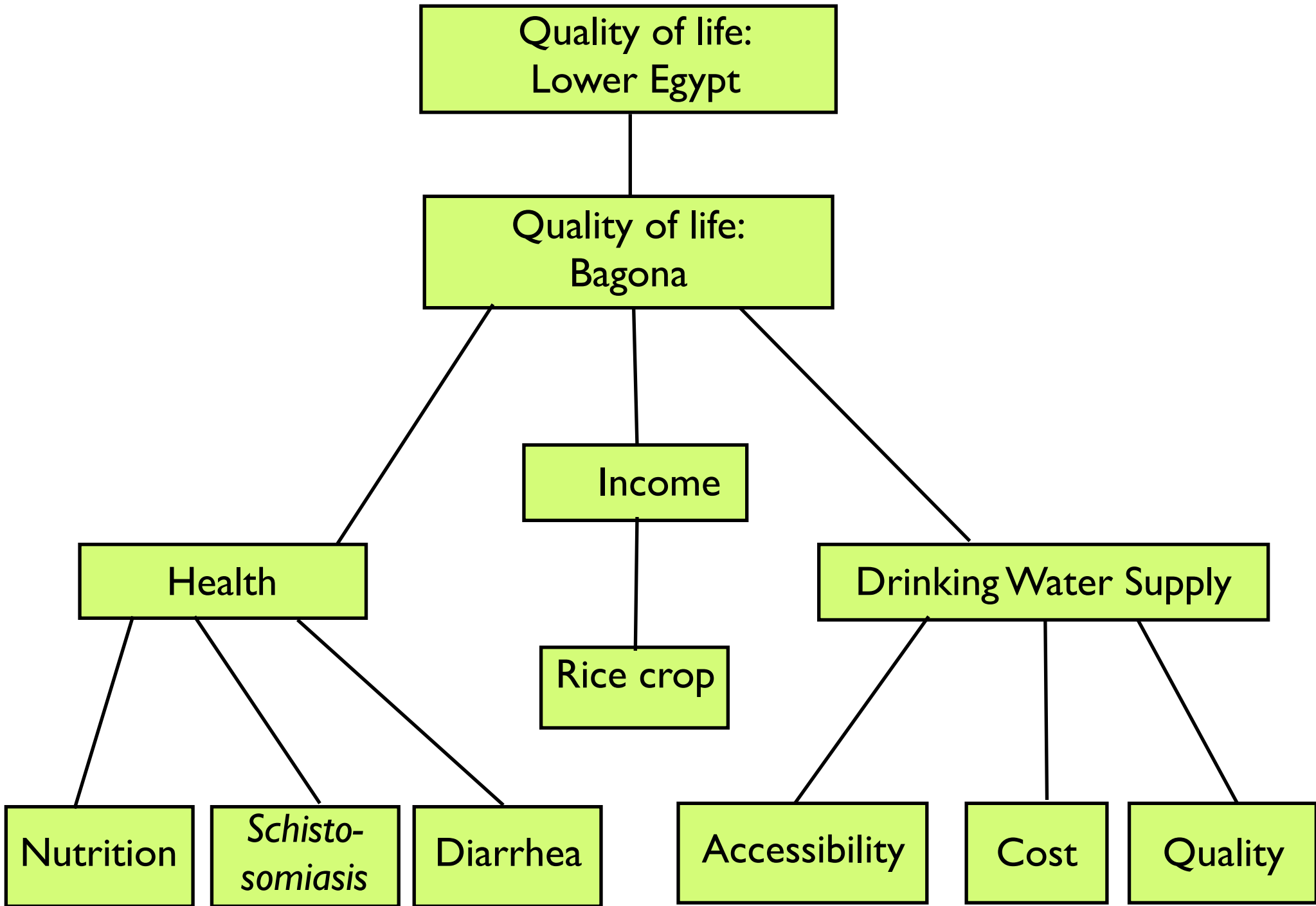
# Criteria and Indicators

# Criteria

- According to Keeney and Raiffa (76) they must be:
- Complete
- Operable
- Decomposable
- Not redundant
- Minimality

# Definition of criteria and indicators

- Evaluation criteria must allow representing objectives and all expected side-effects (positive and negative)
- Criteria must be hierarchically organised
  - sector criteria
  - “leaf” criteria (are indicators)
- Indicators are functions measuring how much an alternative satisfies a criteria

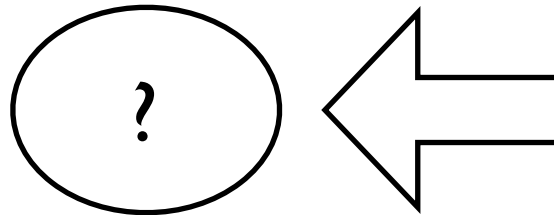


**From indicators to  
objectives**

# The role of Utility functions

Indicator/ Impact

dimensional quantity



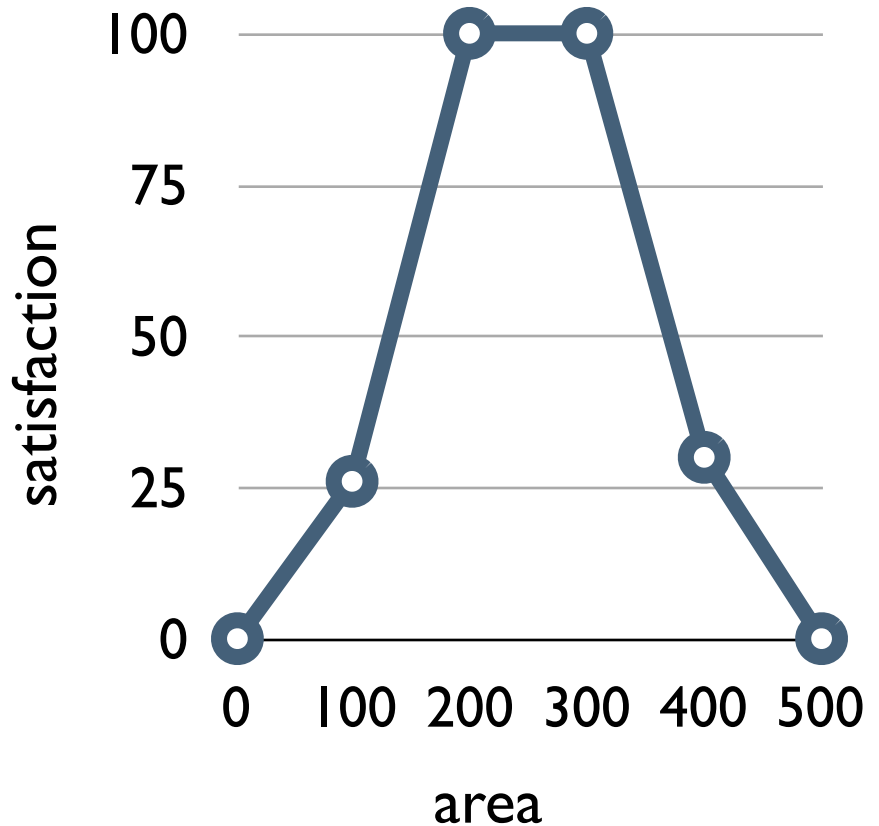
Utility functions

Objective

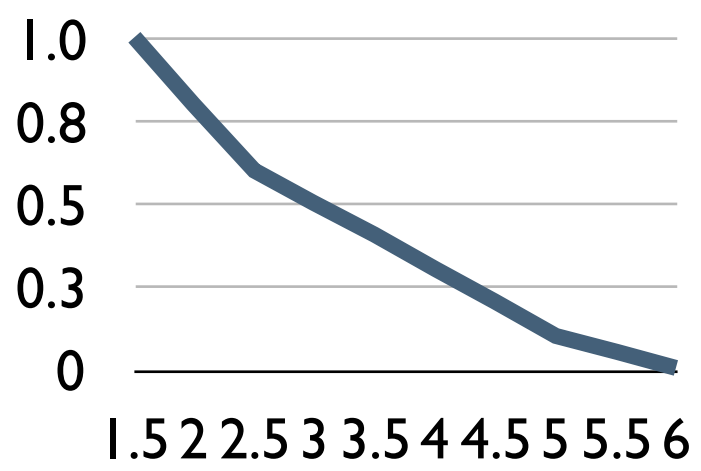
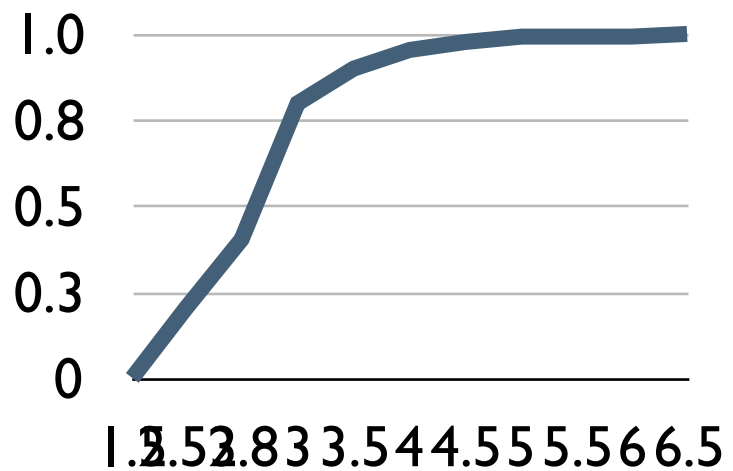
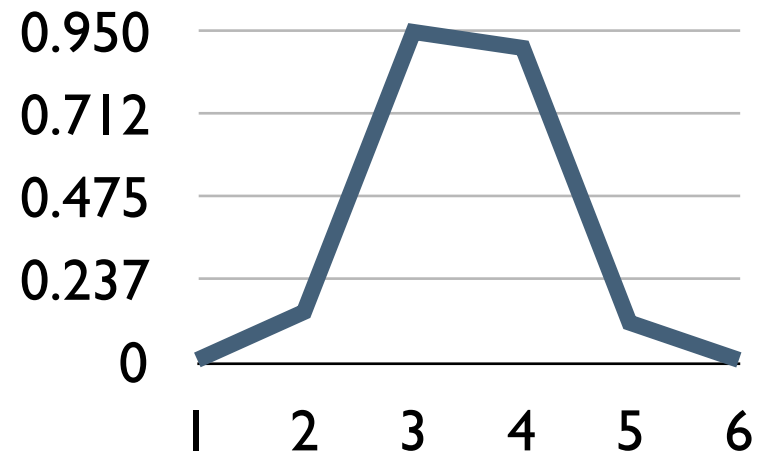
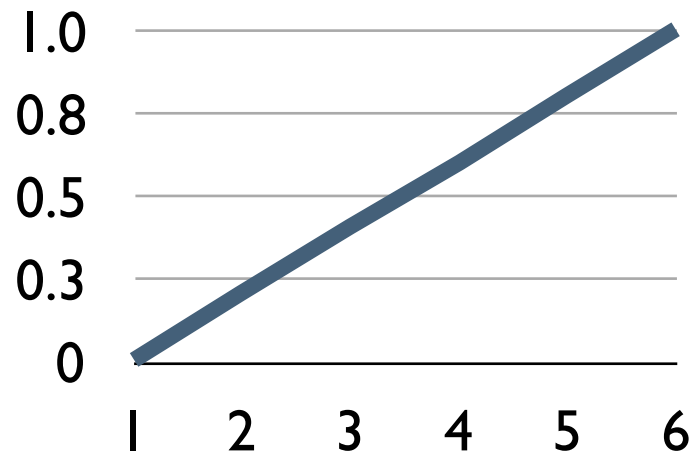
dimensionless quantity

# Example

- A proposed alternative reduces a wetland area
- The area is a good indicator of the reduction
- Environmentalists' satisfaction is not well represented by the area
- We need an utility function



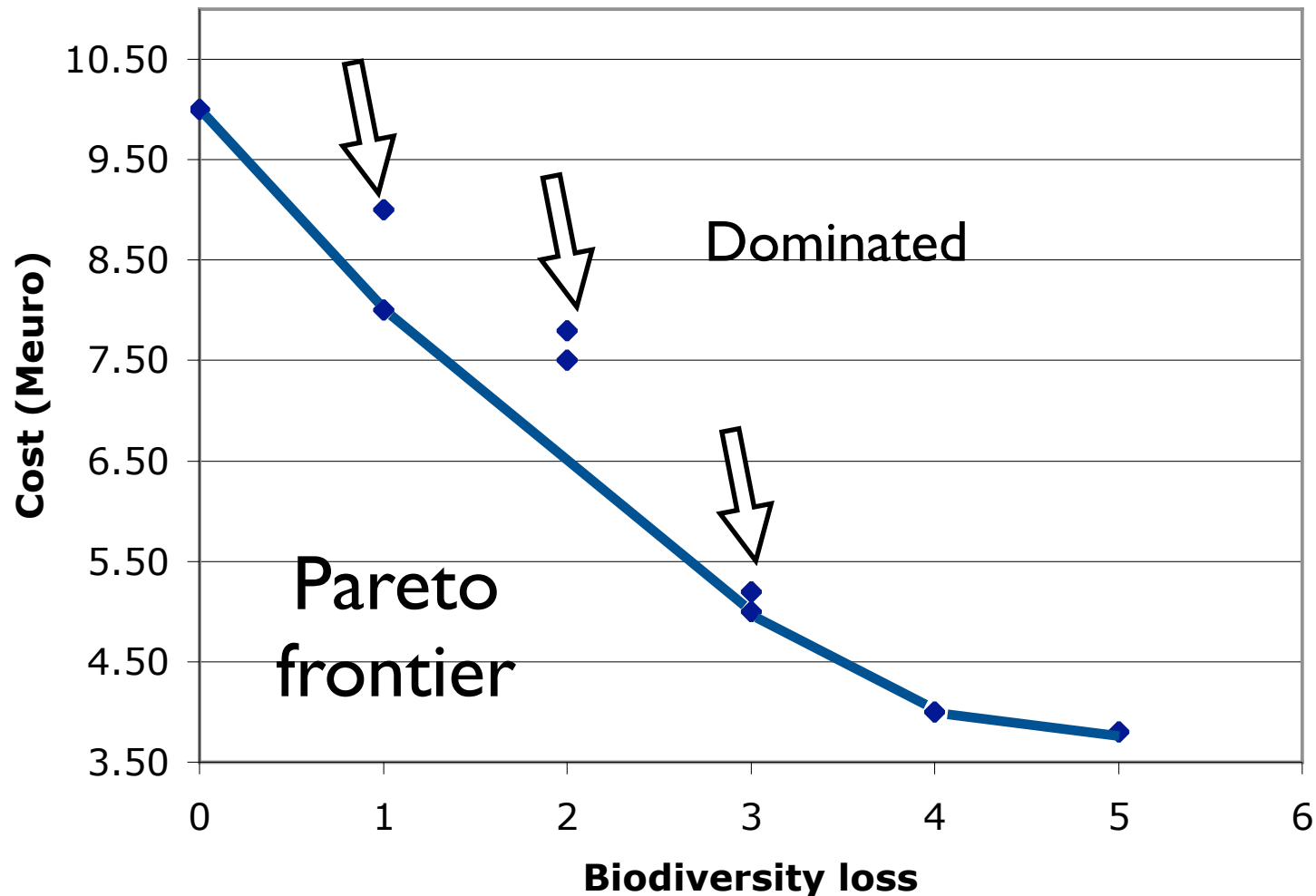
# Examples

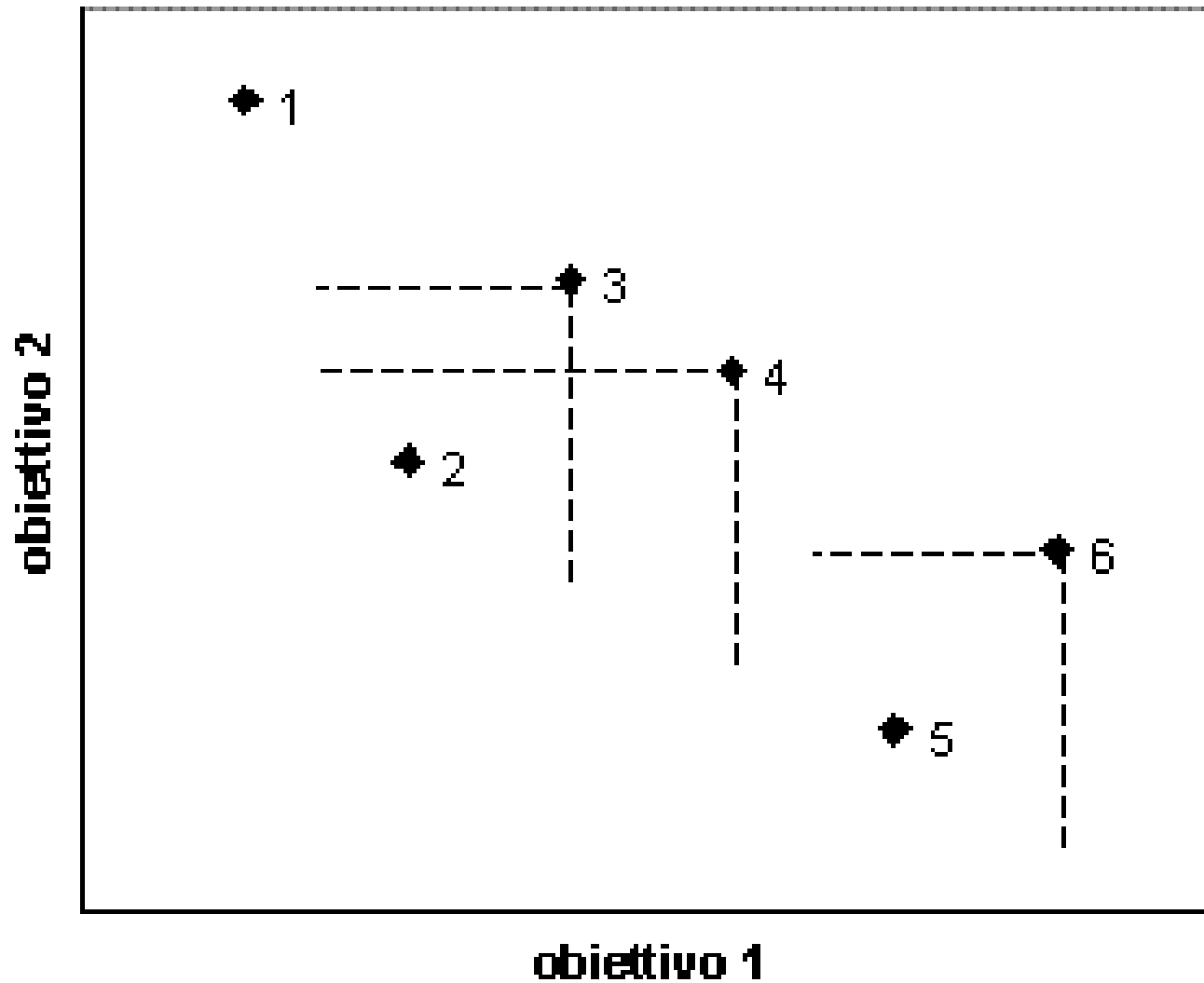


# Dominance

- The management alternatives are evaluated in the objective space (possibly n-dimensional)
- The Pareto criterion allows to eliminate dominated alternatives

# Identification of efficient alternatives





Hp: maximise both objectives

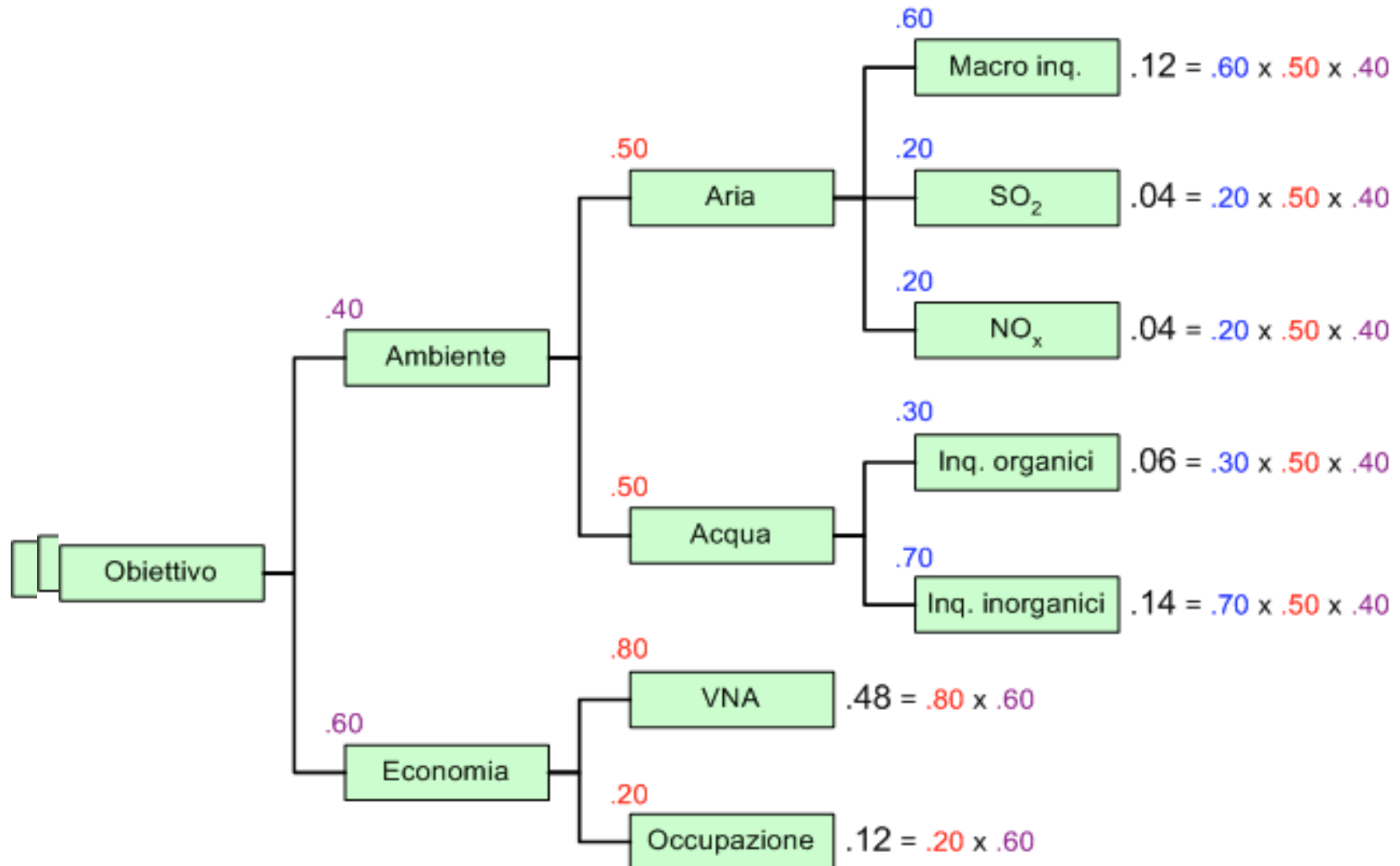
# Computation of the Pareto Frontier

- Weight method
- Reference point method
- Constraint method

# Weighting

- Assign weights to establish the relative importance of criteria
- Direct assignment
  - each criterion is assigned a weight indicating its relevance
- Indirect assignment
  - Criteria pairs are evaluated (marginal substitution rate)

# Weights on the hierarchy



# Ranking alternatives

# The impact matrix

Alternatives

Objectives

$i_1(A0)$	$i_1(A1)$	...	$i_1(An)$
$i_2(A0)$	$i_2(A1)$	...	$i_2(An)$
...	...	...	...
$i_m(A0)$	$i_m(A1)$	...	$i_m(An)$

# Ranking alternatives

- The ordinal paradigm assumes that the columns in the impact matrix can be compared
- The impact vectors represent an entity, not the *satisfaction* associated with the alternative
- Partial ordering w.r.t different indicators are not consistent, because of conflicts!

# Alternative Ranking

Alternative k:

objective 1 \* weight 1 +

objective 2 \* weight 2 +

...

objective n \* weight n =

---

Total performance



alternative 2

alternative 1

alternative 4

alternative 3

# Sensitivity analysis

- The solution must be 'robust' in front of
  - uncertainty on the indicator values
  - uncertainty on utility functions
  - uncertainty on weights

# The keys to decision making

- Participate
- Integrate
- Rationalise

# Participation

- Participatory decision making
  - Bottom-up, from stakeholders to policy makers
  - Spread information
  - Enhance transparency
  - Promote active involvement of stakeholders
  - Evaluation for negotiation: find the *best compromise*

# Integration

- Integrate the decisional process among:
  - Decisional parties, Evaluation approaches (such as MAVT, EIA, ...), Disciplines, Planning and management
- Identify the stakeholders affected by the project
- Make the impacts explicit

# Rationalisation

- We need a decisional procedure able to identify the best compromise alternative
- The procedure is organised in phases
- Each phase has a well defined output and is achieved with well defined tools and techniques
- The output of each phase (but the last one) can deliver multiple viewpoints
- Facts and opinions must be kept separate
- Each phase is transparent and repeatable

# Rationalisation

- The policy maker has the last word, but ...
- The policy maker can make a 'political' choice, but using the same indicators and criteria of the stakeholders

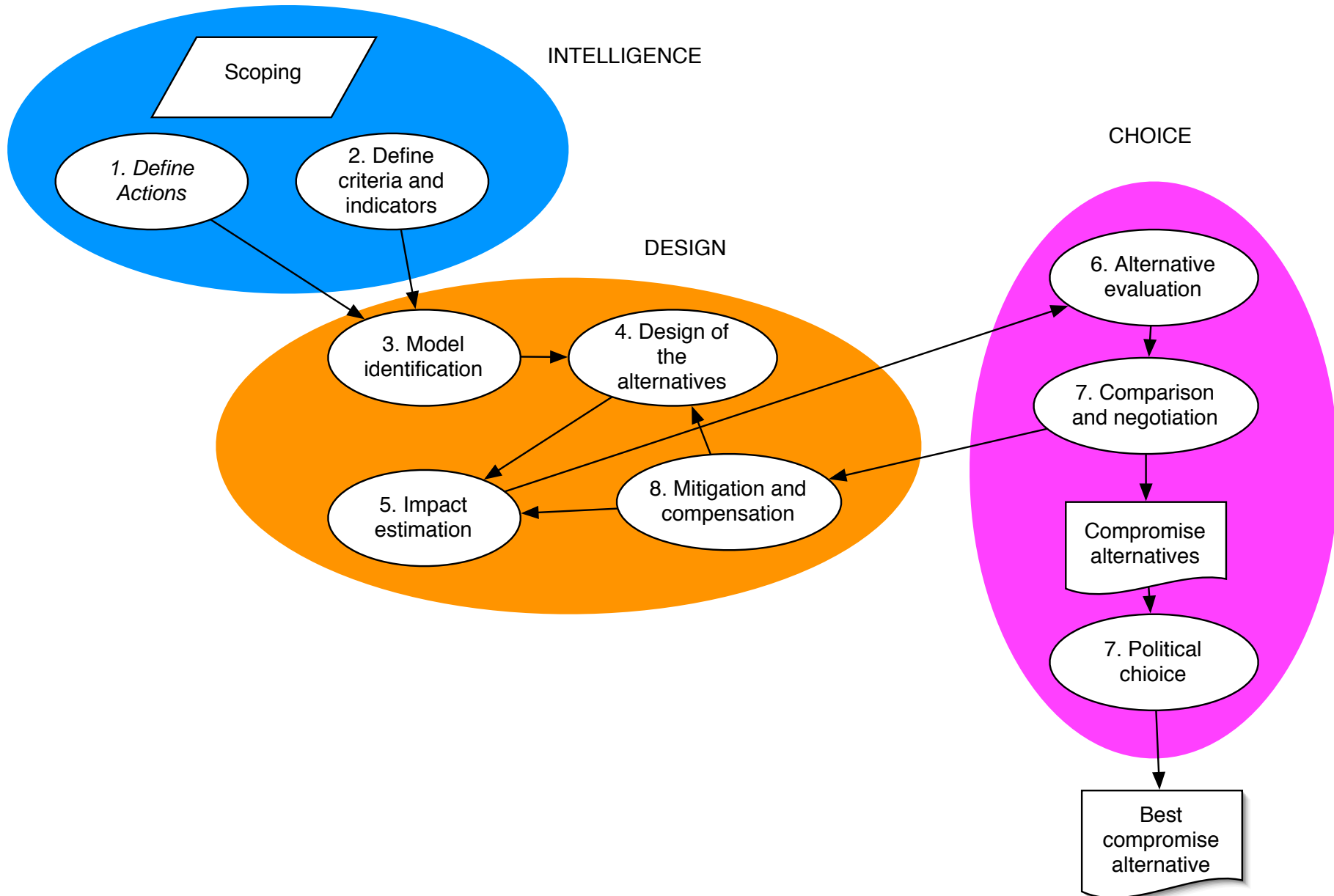
# IMA-PIP

Integrated Modelling Assessment -  
Participated and Integrated Planning Procedure

# IMA-PIP

- IMA - PIP is a proposal for a decisional procedure
- It supports the decisional process in all its stages
- It facilitates the involvement of stakeholders
- It facilitates decision making in presence of multiple decision makers

# Decision making in IMA-PIP



# Scoping

- Define:
  - the Project objectives
  - the temporal and spatial scope
- Must identify:
  - Data (missing and available)
  - Stakeholders
- Classify stakeholders in sectors

# Definition of Actions

- Define the intervention options to achieve the objectives
- Take into account the stakeholders' opinions (can be very varied)
- Use brain-storming techniques
- Employ a facilitator
- Converge to interventions, which are sets of actions

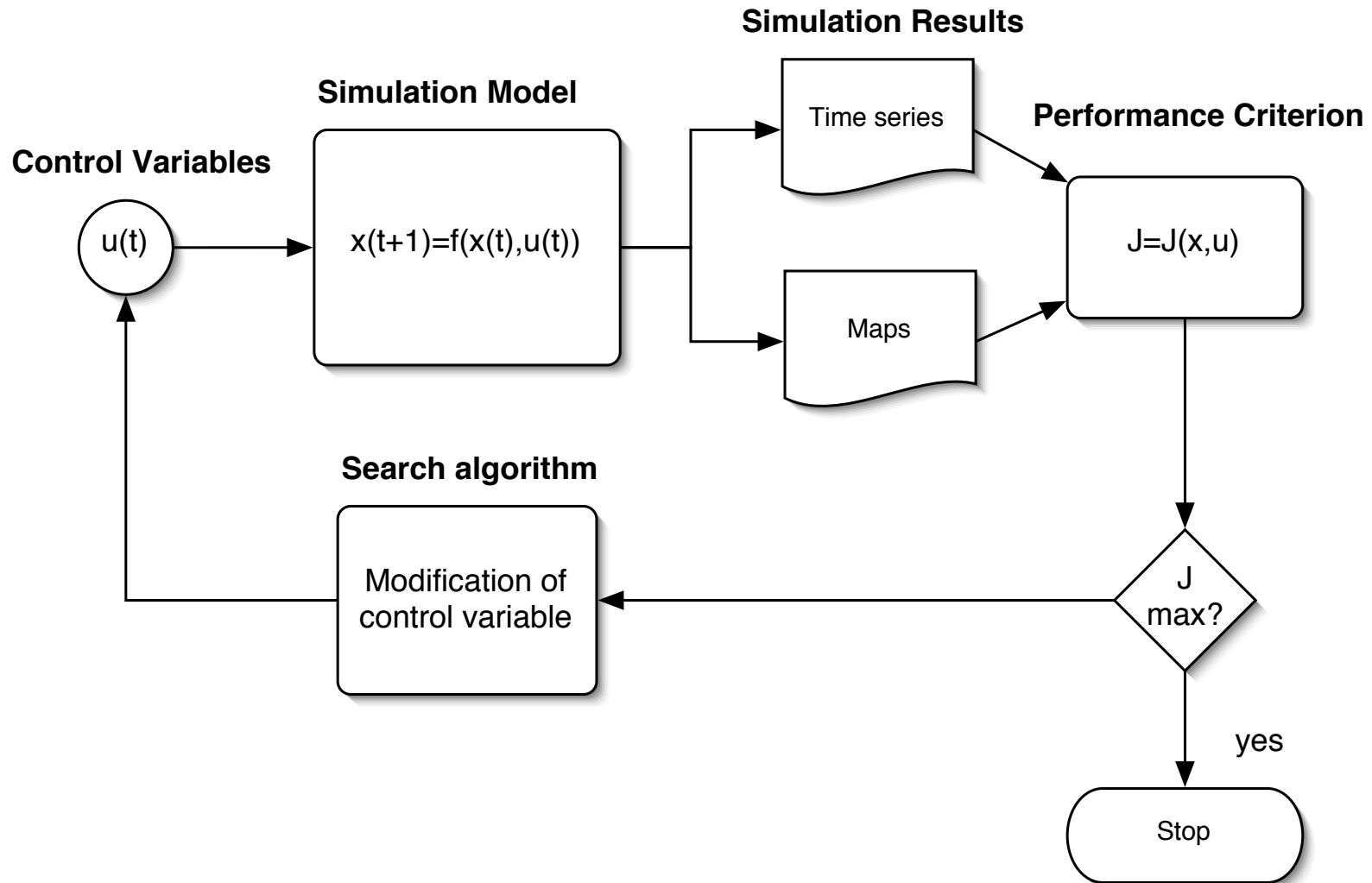
# Model identification

- We must quantify the effects of the alternatives
- Models describe cause-effect relationships in the system
- Choice of the model formalism and model design takes a lot of time, is error-prone
- AI techniques can assist in this process

# Solve the decisional problem

- It is an 'optimisation' problem
- OR and AI techniques can be used in the screening and design phases

# The search process



# Identification of alternatives

- Alternatives are computed examining all the combinations of actions
- Their number can be huge
- The identification of the most promising alternatives can be done solving a mathematical programming problem
- Inefficient alternatives must be eliminated (Pareto Criterion)

# Impact estimation

- Compute the indicators for each alternative
- For dynamic problems, an horizon must be set
- Prepare scenarios (including the historical scenario)
- Arrange the indicator values in the *Impact Matrix* (rows=criteria; cols=alternatives)

# Simulation

- Deterministic simulation
  - trace-driven
  - artificial data generation
- Markovian simulation
- Monte Carlo simulation

# Comparison and negotiation

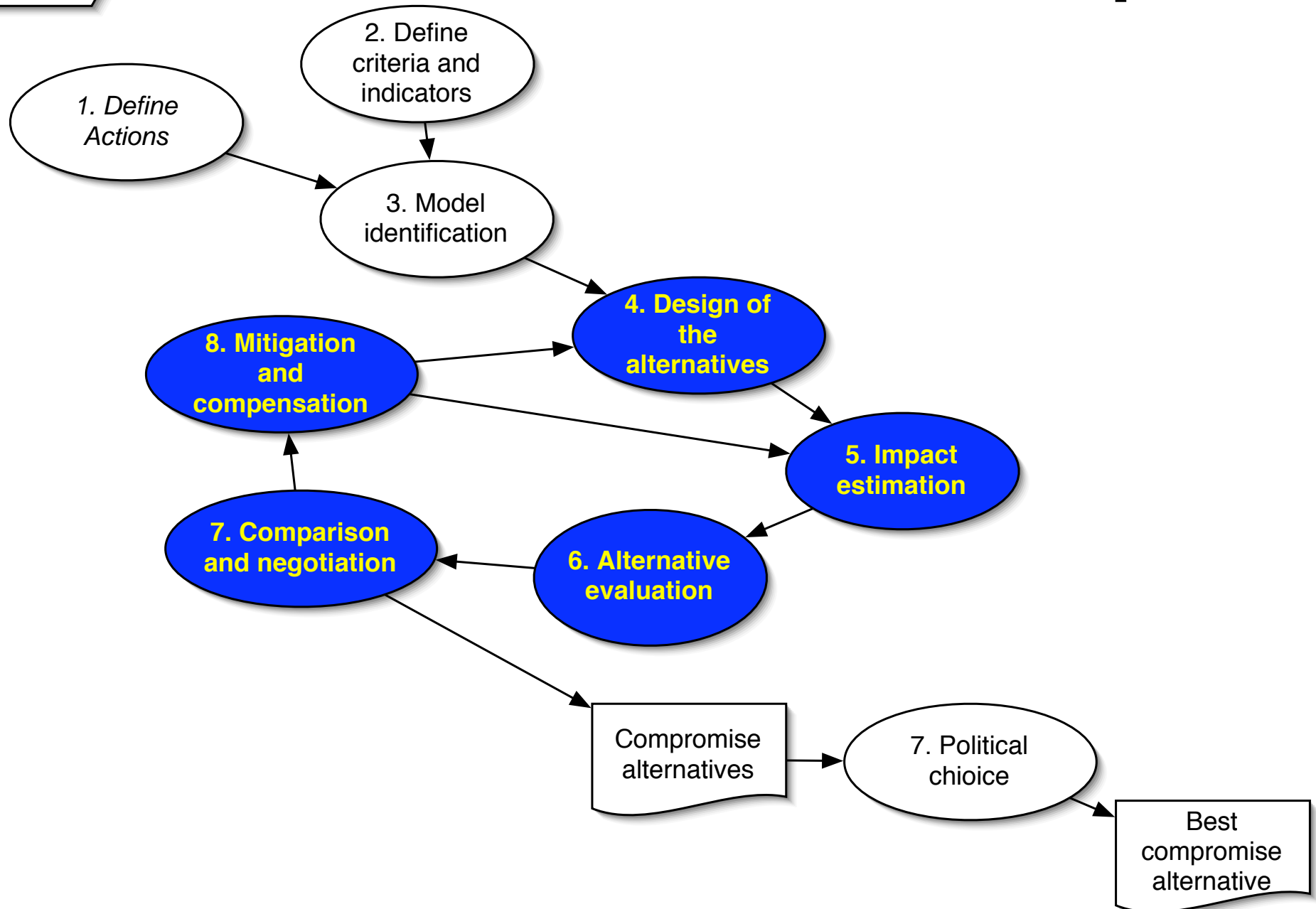
- A compromise alternative, accepted by everyone, must be identified
- An alternative which is better than Alt 0 for all stakeholders might not exist
- If conflict arises, this stage returns the alternatives which have found a large consensus (*compromise alternatives*)
- Different viewpoints must be shared

# Mitigation and compensation

- Measures can mitigate/compensate the losses of the stakeholder who are disadvantaged by a compromise alternative
- New actions/alternatives could be identified (back to phase design and impacts): feedback loop
- Result are: *compromise alternatives*

# The decisional loop

Scoping



# Political choice

- From the *Compromise Alternatives* to the Best Compromise Alternative

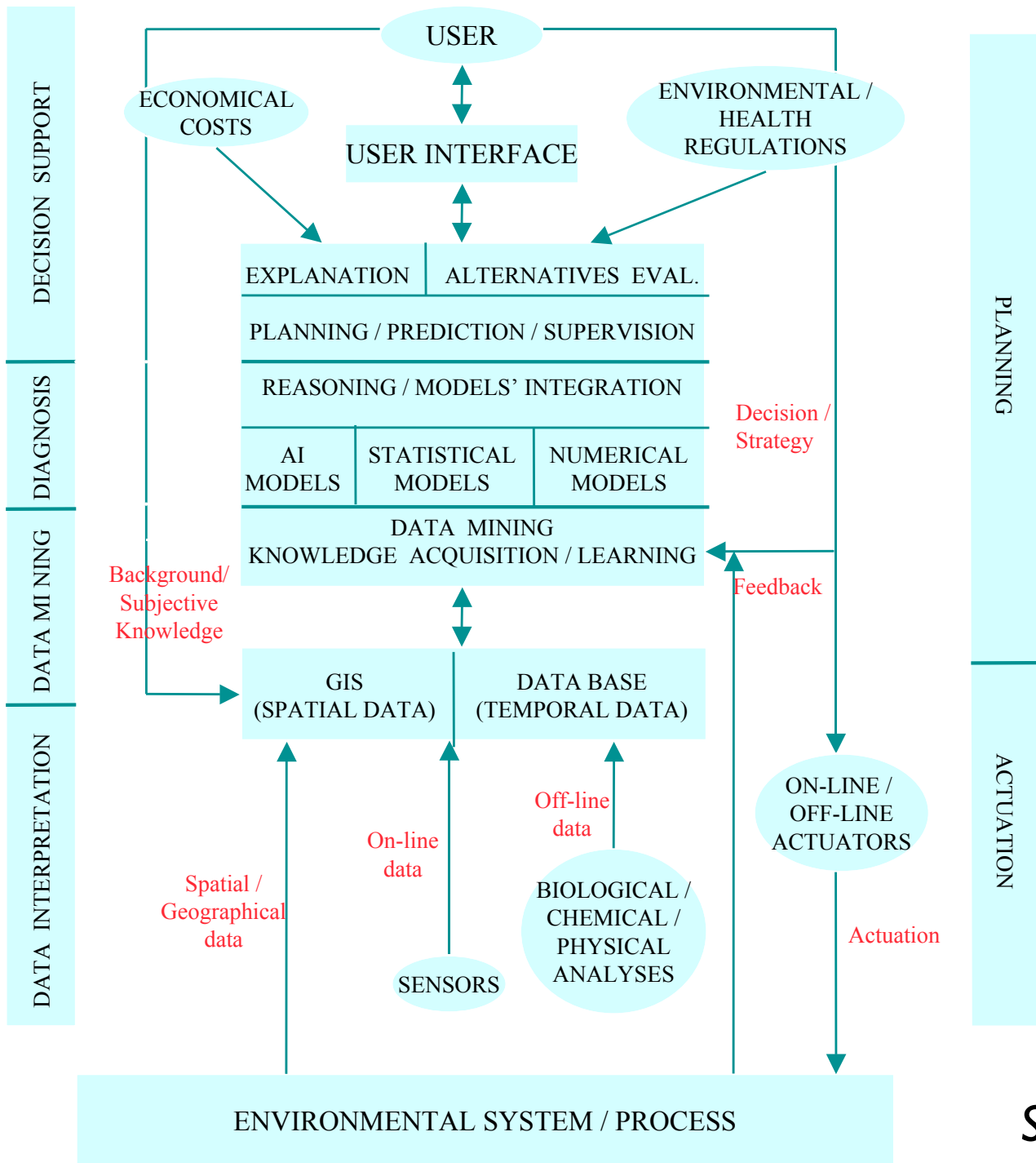
# End of part I

What's next?

How do we support  
the decisional  
procedure?

# EDSS

We need a software system to assist us in the decision making process



# The next topics

- Fundamentals of:
  - Modelling
  - Operations Research
  - Artificial Intelligence
  - Software architecture and design of EDSS

# Why modelling

- In the design phase (part of planning)
  - to explore the alternative space and to evaluate the impacts
- In the implementation phase (in management and operational control)
  - to foresee the short/mid term system evolution in front of our decisions

# Why operations research & systems analysis

- In the planning phase
  - provides assistance in scenario analysis and in the search of the optimal alternatives
- In the management and control phase
  - provide tools to simulate and forecast

# Why artificial intelligence

- In the planning phase
  - when the policy is learnt from experience
- In the management phase
  - to provide support in the choice of the most appropriate decision in front of the situation at hand (diagnosis and expert control)

# Why software engineering

- To create EDSS which are
  - modular
  - reusable
  - expandable